



# QUALITY CRAFTED BREWERY SOLUTIONS

**Holistic service offering. Tailored solution. Expert delivery.**

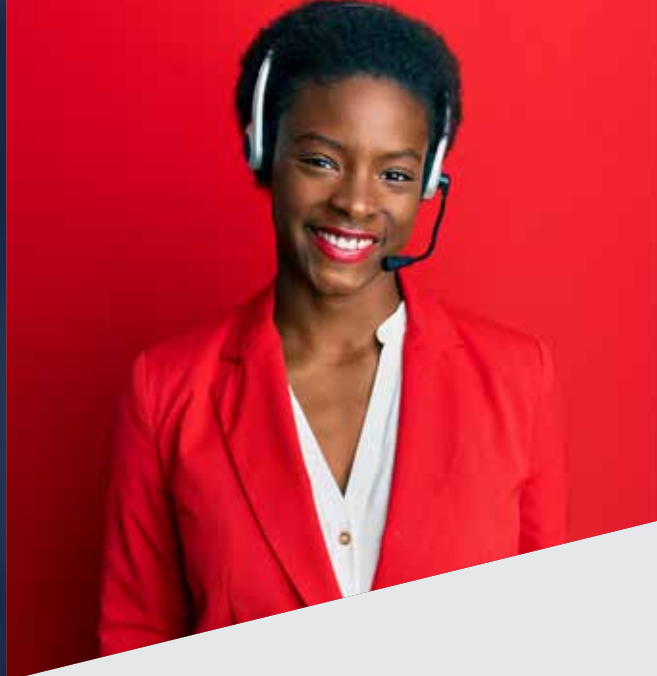
Tsebo crafted brewery solutions provides facilities management, energy management, maintenance and repairs, ad hoc solutions as well as office and business support, cleaning, catering and specialised service solutions to breweries in Africa.

## OUR SOLUTION

Tsebo empowers breweries by introducing carefully crafted agile solutions that take care of the day-to-day operations that are non-core to the business of running a brewery.

By providing an agile and scalable approach to hard and soft services, Tsebo drives cost savings while allowing breweries to operate at full capacity without having to commit to complicated, extended contracts. The service includes a nominated Craft Facilities Manager to personally handle your account and a 24-hour, seven-days-a-week help desk for rapid response to emergency needs such as equipment failure, plumbing leaks, burglaries, and more. By implementing innovative and integrated solutions to minimise energy costs and improve energy efficiency, our Energy Management Solutions save customers money and reduce CO<sup>2</sup> emissions.

“ Allowing breweries to operate at full capacity. ”



## Bundled services with a 24-hour Helpdesk and Integrated Reporting System

- 24-hour, 7-day-a-week service
- One call, toll-free solution for all service needs
- Single-source billing and customised reporting on services performed
- Nationwide resources for multi-site organisations
- Preventative maintenance programmes
- Customised service programmes developed to meet your needs
- Various ad hoc on-call service solutions
- Reduced rates for volume servicing
- Work monitoring to ensure complete customer satisfaction
- Warranty work tracking
- Highly qualified, professional and experienced staff

## Operating Model

Tsebo Brewery Solutions provides variable off-site mobile solutions via a centralised call centre that incorporates partnership management, quality, cost-effectiveness and service delivery. Each account is managed by a craft facilities manager, supported by a team of administrators, call centre operators and quality controllers. The team's main functions include ensuring optimum, cost-effective service delivery, reporting and administration, to ensure that our clients can focus on the business of brewing, while Tsebo takes care of the rest.

## Commercial reporting

The efficiency of operational systems and facility use can be tracked to assist the client in reaching informed management decisions. Tsebo provides each client with customised online reports that compare daily, weekly, monthly and annual costs at different locations, cost per square meter, breakdown repairs for all trades, the number of service calls made from each facility or any other data a client may require.

Tsebo provides each client with a single monthly invoice that includes the contract fee and all other costs incurred in the provision of the service (in accordance with the agreed budget and call-outs via the call centre).

## Affordable expertise

By paying a customised monthly retainer, each client accesses Tsebo's 24/7 help desk, national service execution partner base, specialist facility manager visits and quality control functions and checks. Generally, the commercial structure of our service provision can be split between fixed and variable costs.







## ENERGY MANAGEMENT

Tsebo Energy Solutions is the expert in reducing production costs through simple energy solutions – providing insight into consumption as well as the practical solutions needed to target and eliminate unnecessary consumption.

We strive to create strategic advantage for our clients through solutions that minimise energy costs and improve sustainability, resulting in the reduction of organisational carbon footprints.

### What we do:

- Utilities management
- Energy management
- Energy conservancy measures
- Renewable energy
- Remote utility metering and bill-verification services



**Reduced utility costs and carbon footprint**



**Improved efficiencies, cost control and quality expertise**



**Business continuity and sustainability**



## OUR SERVICES



### Building & Infrastructure Maintenance

- Building management systems, fabrication and repair
- Fire management and technology
- Waste management
- Lifts and escalators
- Plumbing, geysers and drainage
- Maintenance projects



### Technical & Engineering Solutions

- Water management and solutions
- HVAC
- Electrical
- Generators and power supplies
- Solar PV systems



### Office & Business Support

- Reception and concierge
- Florist
- Courier
- Document waste management
- Office sundries such as stationary, kitchen and office stock
- Telephone services
- Meeting-room management



### Project & Space Management

- Project management and consulting
- Turnkey office design, costing and build
- Business relocations and interior design
- Change management



### Professional Catering

- Meeting and staff-function catering
- Buffet and three-course meal options
- Light cocktail menus
- Vending and beverage services
- Procurement of supplies and consumables



### Experienced Cleaning & COVID-19 Solutions

- Ad hoc cleaners and staff attendants on daily, weekly or monthly rates
- Procurement of high-quality cleaning products
- Specialised cleaning, hygiene and pest control



### Security Systems, Technology & Guarding

- Physical solutions: guarding, armed response and access control
- Remote monitoring and integrated solutions
- Estate living and commercial density solutions
- Smart building solutions: IoT, heat mapping
- Fire and servicing solutions



### Energy Management & Technology

- Utilities management
- Energy management
- Energy conservancy measures
- Renewable energy
- Remote utility metering and bill-verification services

Entrust your non-core business to the **leading facilities solutions provider.**

Scan here  
to contact us for  
more information.



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